AXISNETWORKS - COOKIE POLICY

Date updated: 02/12/2025

AxisNetworks (“we”, “our”, “us”) uses cookies and similar technologies on our websites and customer portals to ensure proper functionality, maintain secure access, and improve user experience.

This Cookie Policy explains what cookies we use, why we use them, and how customers can manage their preferences.

This Cookie Policy applies to all AxisNetworks websites, platforms, and systems, including but not limited to:

- https://axisnetworks.org
- Customer portals and dashboards
- Subdomains used for cloud, security, or network services

1. WHAT ARE COOKIES

Cookies are small text files placed on your device when visiting a website. They allow websites to remember user preferences, enable authentication, improve performance, and enhance security.

AxisNetworks uses cookies only for essential operation, analytics, and security purposes.

2. TYPES OF COOKIES USED

AxisNetworks uses the following categories of cookies:

2.1 Essential Cookies (Required)

These cookies are necessary to operate the AxisNetworks website, client area, and service portals.

They are used for:

- Authentication and login sessions
- Account management
- Security and fraud prevention
- Load balancing
- Saving cookie preferences

These cookies cannot be disabled, as without them the website or dashboard will not function.

2.2 Analytics & Performance Cookies

Analytics cookies help us understand how visitors use our platforms, allowing us to improve performance and usability.

This may include:

- Anonymized visitor statistics
- Device and browser information
- Error logging
- Navigation patterns

Analytics data is anonymized where possible and never used for profiling or targeted advertising.

2.3 Security Cookies

To protect our customers, infrastructure, and network, certain cookies are used for:

- Detecting suspicious or malicious activity
- Validating firewall or anti-abuse mechanisms
- DDoS protection workflows
- Rate limiting and bot detection

These cookies are required for cybersecurity and service stability.

2.4 Preference Cookies (Optional)

Used to store:

- Language preferences
- Theme settings
- Dashboard interface preferences

Disabling these cookies may affect usability but not core functionality.

2.5 Third Party Cookies (Limited)

AxisNetworks minimizes the use of external cookies.

However, some third-party systems may set cookies when integrated into our platforms, such as:

- Payment processors
- Embedded content (e.g., documentation videos)
- Email or communication tools
- CDN and performance services

These providers maintain their own privacy and cookie terms.

AxisNetworks does not allow third-party advertisers or tracking networks.

3. WHY WE USE COOKIES

AxisNetworks uses cookies to:

- Provide secure authentication
- Ensure proper functioning of our portals
- Prevent abuse and security threats
- Analyze website performance
- Enhance user experience
- Deliver optional functionality

We do not use cookies for targeted advertising.

4. COOKIE CONSENT (GDPR)

When visiting an AxisNetworks site for the first time, you will see a cookie banner allowing you to:

- Accept all cookies
- Reject non-essential cookies
- Customize preferences

You may change your cookie preferences at any time via our cookie settings page or through your browser.

5. HOW TO DISABLE COOKIES

You may disable cookies through:

5.1 Our Cookie Settings Tool

Accessible via the website footer or cookie banner.

5.2 Your Browser Settings

You can block or delete cookies in:

- Chrome
- Safari
- Firefox
- Edge
- Opera

Note: disabling essential cookies may cause parts of the website or dashboard to stop functioning.

6. DATA RETENTION

Cookie lifespan varies:

- Session cookies: deleted when you close your browser
- Persistent cookies: stored for 1–12 months depending on purpose
- Security and firewall cookies: typically deleted within hours/days

All retention complies with GDPR principles of minimal storage.

7. COOKIE RETENTION

Cookie duration varies depending on purpose:

- session cookies: deleted after closing the browser
- persistent cookies: stored 1–12 months
- security cookies: typically expire within hours or days

All retention follows GDPR principles of minimal processing.

8. UPDATES TO THIS COOKIE POLICY

AxisNetworks may update this Cookie Policy to reflect changes in technology or regulations.

Updates take effect upon publication on our website.

9. CONTACT INFORMATION

For questions regarding cookies or GDPR requests:

AxisNetworks – Legal Department

Email: **legal@axisnetworks.org**
Website: **https://axisnetworks.org**